

Email from Heathrow

From: Heathrow Community Relations <noise@heathrow.com>
Date: 15 September 2016 at 16:44
Subject: Heathrow Noise Complaint
To: "hfno3r@gmail.com" <hfno3r@gmail.com>

Dear Ms Timberlake,

Thank you for contacting the Community Relations team.

With regards to a third runway, the Airports Commission has confirmed that a third runway can be delivered with significantly fewer people impacted by aircraft noise than today. This is due to things like improvements to aircraft technology which will continue to see aircraft getting quieter; steeper approaches on arrival which keep aircraft higher for longer.

While recognising the economic and local benefits that expansion will provide, we understand that for those living close to any airport will have its downsides. However, regardless of expansion, I would like to assure you that we take the environmental impacts of the airport very seriously and we are continuously working closely with our airlines, regulators and local communities to find ways to reduce the impact from our operations. As a result of our actions, fewer people are now affected by noise than at any other time since the 1970s even though the numbers of aircraft has doubled.

At the moment it's too early to say what flight paths for the 3rd runway would look like, and ultimately this would be a government decision. Heathrow is a 'designated' airport which means overall policy for issues such as noise levels and flight paths at Heathrow is set by the Department for Transport. This is set out in their Aviation Policy Framework – a link can be found here: <https://www.gov.uk/government/publications/aviation-policy-framework>

If it would be helpful you can speak to a member of the Community Relations team during office hours on Freephone 0800 344 844.

Kind regards,